



Travel Operator Briefing Pack

COVID-19 VACCINATION STATUS SERVICE

BRIEFING DOCUMENT FOR INTERNATIONAL TRAVEL OPERATORS

Version 2, 26 May

This briefing document dated 26th May 2021. Issued by NHSX communications team
Further updates will be issued as the COVID-19 vaccination service continues to develop.

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COVID-19 VACCINATION STATUS SERVICE - THE FACTS

- Demonstrating COVID-19 vaccination status allows passengers to demonstrate that they have received a COVID-19 vaccine when travelling abroad or to other territories.
- Vaccinations are offered by the NHS in England.
- COVID-19 vaccination status is currently not mandated by the UK Government, and is not required for entering the UK. However it may be the case that some other countries will request carriers to provide evidence of vaccination status. The COVID-19 Vaccination Status Service (English Residents) can provide this evidence as part of the entry requirements for certain countries. The COVID-19 Vaccination Status Service document provides guidance to assist carriers in verifying the COVID-19 vaccination status of passengers.
- A full course is currently 2 doses of any approved vaccine.
- The COVID-19 vaccination status service is currently only available to people who are registered with a GP.
- Currently, the COVID-19 vaccination status service can only be used by residents in England and Wales, and those returning from the UK.
- Passengers can provide their vaccination status in digital or paper format.
- The NHS appointment card from vaccination centres cannot be used to demonstrate COVID-19 vaccination status to the service.

More information: <https://www.gov.uk/guidance/demonstrating-your-covid-19-vaccination-status>

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THE COVID-19 VACCINATION STATUS SERVICE

Passengers can obtain information on their COVID-19 vaccination status in the following

Via smartphone or tablet using the NHS App page 4-7

Via a printed pdf of their NHS App screen page 8

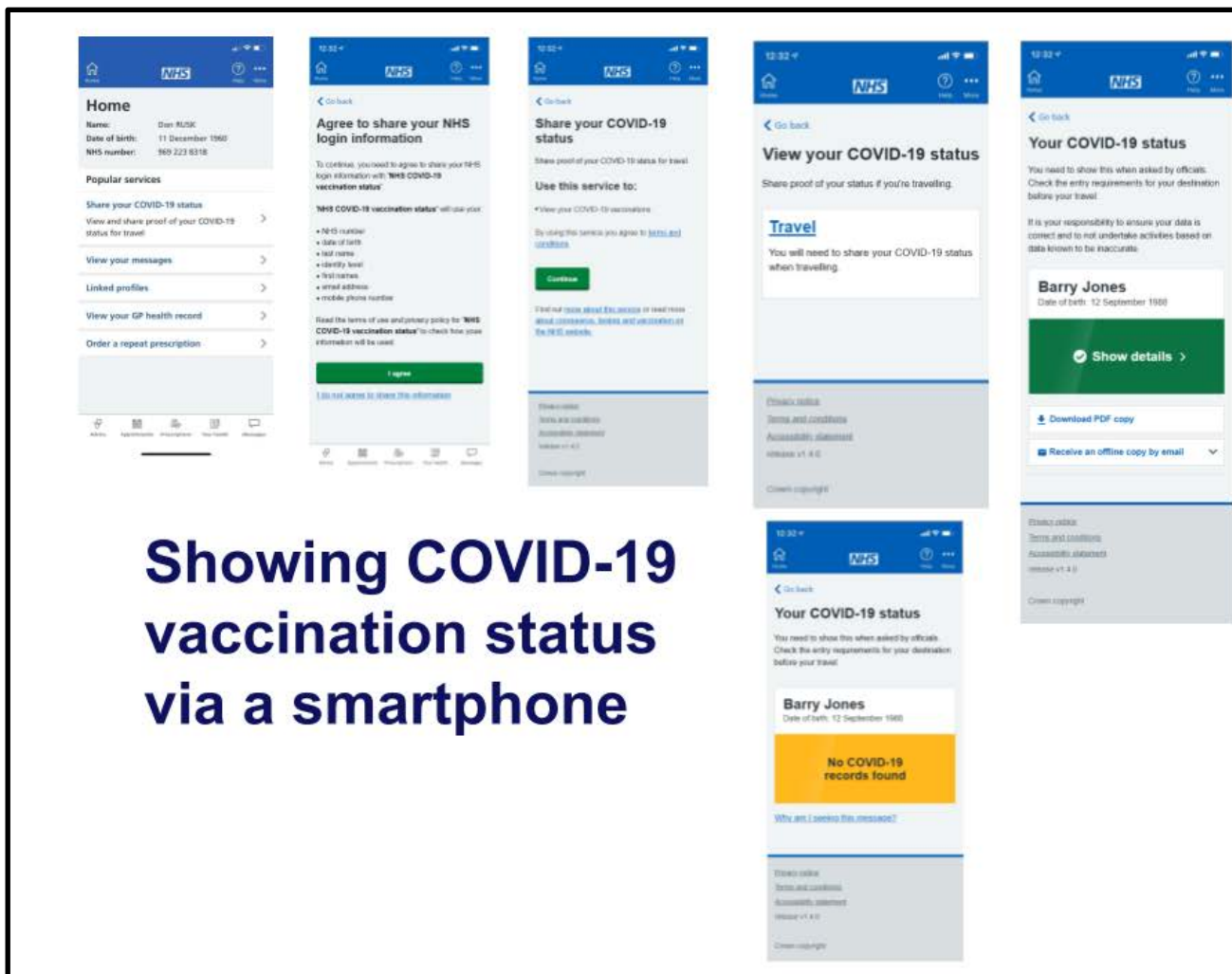
Via NHS.UK page 9

Via letter by calling 119 page 10

PASSENGERS CHECK IN

WHAT PASSENGERS MAY NEED TO DO	IF GUIDED BY HOST COUNTRY REQUIREMENTS, WHAT PASSENGERS MAY NEED TO DO
<p>Show their COVID-19 vaccination status using a smartphone or tablet</p> <p>If required by the carrier:</p> <p>England Residents can register for the NHS App (free via Google store and Apple) and view their COVID-19 vaccination status within the app.</p> <p>Passengers can show their status via their smartphone when checking in for travel OR use a printed pdf of their screen.</p>	<p>Check</p> <ul style="list-style-type: none">● The name and date of birth of the passenger and their vaccination status is the same as on their travel document, such as a passport.● A passenger's COVID-19 vaccination status shows they have had 2 doses. <p>Please note that names may not match exactly as the NHS App does not display some characters.</p> <p>Check the phone or tablet screen and do not handle your passenger's device.</p>

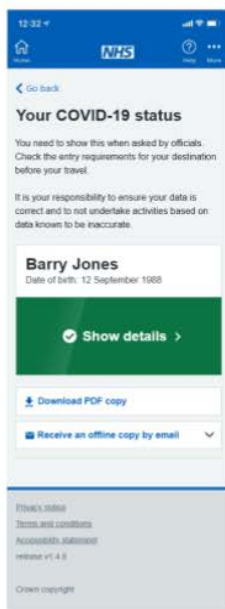
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**Showing COVID-19
vaccination status
via a smartphone**

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COVID-19 vaccine found



This shows the Authorised status

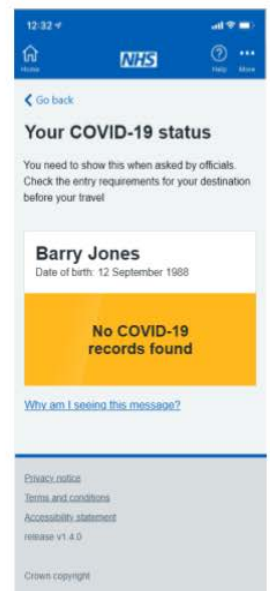
It shows the passenger's name and **DOB**.

Passengers showing a **Green banner** and  have received **some** COVID-19 vaccine.

Passengers are asked to:

Click The **green banner** to show their vaccine information.

No COVID-19 va



Vaccine data recorded



This page shows the passenger's:

- Name and DOB
- Unique QR code
- Expiry date of the QR code
- Registered vaccine data

Passengers are asked to:

Click
The '**arrows**' to show more information about the vaccines they have received.



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WHAT PASSENGERS MAY NEED TO DO

Show their COVID-19 vaccination status using a printed pdf of their smartphone or tablet screen

Passengers can register for the NHS App and view their COVID-19 vaccination status within the app.

Passengers can show their screen when checking in for travel OR use a printed pdf of their screen.



IF GUIDED BY HOST COUNTRY REQUIREMENTS, YOU MAY NEED TO DO

Check

- The **name, plus date** of the passenger's COVID-19 vaccination on their passport or other travel document, boarding pass or ticket
- A passenger's COVID-19 vaccination status if they have had **2 doses**

Please note that names may not match as the NHS App does not display some

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WHAT PASSENGERS MAY NEED TO DO

Online via NHS.UK website

Passengers can view their COVID-19 vaccination status online via the NHS website at www.nhs.uk and then print it as a pdf document and bring this document when checking in for travel.



Coronavirus (COVID-19) vaccination records

This document is important. Keep it safe. It is a PDF copy of your vaccination records.

Name: Emery Jones
Date of birth: 12 September 1988
Expiry: 20 June 2021

Your NHS records show that you have received the following vaccines:

Dose 1		Dose 2	
Brand	Prize (British COVID-19 vaccine)	Brand	Prize (British COVID-19 vaccine)
Administering centre	-	Administering centre	-
Manufacturer	-	Manufacturer	-
Procedure code	-	Procedure code	-
Procedure form	-	Procedure form	-
Batch number	DA 1450 0000	Batch number	DA 1450 0000
Country of vaccination	UK	Country of vaccination	UK
Vaccination date	8 February 2021	Vaccination date	8 May 2021

Find out about COVID-19 symptoms, testing, vaccination and self-isolation on the NHS website www.nhs.uk/cond/whatiscoronavirus/covid-19

Data Protection: The Department for Health and Social Care is responsible for processing your personal data for the purposes of the COVID-19 Status Programme. To find out more, you can access our Privacy Notice at www.nhs.uk/cond/whatiscoronavirus/covid-19 or search for "NHS Status Privacy Notice" in your website browser.

IF GUIDED BY HOST COUNTRY REQUIREMENTS, PASSENGERS MAY NEED TO DO

Check

- The **name**, plus **date of** COVID-19 vaccination status on other travel document, such as a passport.
- A passenger's COVID-19 vaccination status. They must have had **2 doses** of any COVID-19 vaccine.

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WHAT PASSENGERS MAY NEED TO DO

Letter

Passengers who do not have access to a smartphone or computer, have had a full course of vaccine and, know that the country they are travelling to requires COVID-19 vaccination status, can call 119 and ask for a letter to be posted to them.

Delivery will take up to 7 working days.

Passengers can then bring this letter when checking in for travel.

The image shows a printed NHS letter on a light blue background. At the top left is a barcode with the unique reference number 0108-030195-gf6t-wd11-y16-wd119. To the right of the barcode is a blue arrow pointing left with the text 'Your unique reference' and 'This is to confirm your COVID-19 vaccination record'. The NHS logo is in the top right corner. The letter is dated 27 May 2021. The recipient's name is Emmanuel Carrington Whittington-Cunningham, born 16 October 1948. The letter states that two doses of the Pfizer-BioNTech COVID-19 vaccine have been received. A table below details the two doses: Dose 1 of 2 on 2 February 2021 and Dose 2 of 2 on 25 May 2021. Both doses were administered at High Wycombe South End Health Community Pharmacy. At the bottom, there is a link to the NHS website for COVID-19 information and a data protection notice.

Dose 1 of 2		Dose 2 of 2	
Date	2 February 2021	Date	25 May 2021
Vaccine manufacturer	Pfizer-BioNTech	Vaccine manufacturer	Pfizer-BioNTech
Disease register	COVID-19	Disease register	COVID-19
Reference	0108-030195	Reference	0108-030195
Batch	SA-3483-0002	Batch	SA-3483-0002
Country of vaccination	UK	Country of vaccination	UK
Administering centre	High Wycombe South End	Administering centre	High Wycombe South End
Administering centre	Health community pharmacy	Administering centre	Health community pharmacy
Authority	(not signed)	Authority	(not signed)

IF GUIDED BY HOST COUNTRY, PASSENGERS MAY NEED TO DO

Check

- The **name**, plus **date** of the passenger's COVID-19 vaccination, must be in their passport or other travel document or ticket.
- A passenger's COVID-19 vaccination record must show they have had **2 doses** of any vaccine.

How to prove the letter is authentic

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CHILDREN

Children cannot get a COVID-19 vaccination status, as they are not currently being vaccinated against

Any children travelling from England may need to show proof of a COVID-19 test, with or without a co

See the GOV.UK foreign travel advice pages: <https://www.gov.uk/foreign-travel-advice> for guidance on intended destination country.

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Questions?

1. How do I know that the app/letter is genuine?

The letter will show the following physical security features:

- Thermochromic ink (colour changes with heat)
- Micro text under barcode
- Guilloche pattern (wavy lines)- also known as numismatic pattern
- 'COPY' void mark displayed on photocopied versions of the letter (shown as grey box on original)

2. What steps can I take if the passenger cannot open the NHS App on their phone when they need to show their COVID-19 vaccination status?

Passengers have been advised to download the NHS app and go through NHS login two weeks before travel to prevent any delays in completing the NHS login verification process, which passengers may need to do on the day of travel.

The NHS app requires an internet connection, passengers should ensure this is enabled when they need to show their COVID-19 vaccination status.

Passengers can show an offline version of their Covid-19 vaccination status by downloading a PDF version of their status to their personal email address.

If a passenger has gone through the NHS login service to obtain their COVID-19 vaccination status and cannot access the app for any reason, they can use their web browser to access their status via [NHS.uk](https://nhs.uk)

3. What do I do if a passenger's information is not correct?

Operational staff will need to inform the passenger that they are unable to travel and then notify the relevant authorities.

4. Will the COVID-19 vaccination status service undergo further updates in the future?

The NHS App will continue to be developed with further updates in the future. This will include updates to show test results.

5. Who should I contact if I have further questions or feedback?

Please email the NHSX comms team on certcomms@nhsx.nhs.uk

6. Will further briefings be provided about COVID-19 vaccination status service?

Yes. Regular briefings will be provided over the coming weeks and months to keep you abreast of any changes.