

**WALES RE-OPENING GRID FOR COACH OPERATORS AND TRAVEL TRADE: VERSION 1 WORKING DOCUMENT**

All subject to Wales Coronavirus Regulations and guidance, and subject to change.

**NOTE:** this list is not comprehensive and please check direct with venues at all times.

Information is current as at 10 May. Wales is due to move to Alert Level 2 from 17 May where indoor attractions and indoor hospitality as well as all remaining accommodation should be allowed to open (so expect position to change). Please contact us or venues direct for any further updates – [traveltradewales@gov.wales](mailto:traveltradewales@gov.wales)

**National Attractions**

Company /region	Re-opening	Groups allowed/Number limits (approach)	Booking process	What operators can expect	What customers can expect
Cadw	<p>Unstaffed opened from 27 March</p> <p><b>Online day Ticket booking:</b> Outdoor areas of staffed (from 1 April) e.g. Beaumaris, Conwy, Laugharne Opening charging sites (some indoor sites end April – TBC). Restrictions likely at Tintern (long term works).</p> <p>Caernarfon &amp; Caerphilly – some construction works taking place.</p> <p>Full opening details for each site will be updated on website shortly. <a href="https://cadw.gov.wales/open-group-bookings">https://cadw.gov.wales/open-group-bookings</a></p>		<p>CTOS system for groups &amp; FITs.</p> <p>Member booking <a href="https://www.cadwmembership.service.gov.wales/operators/">https://www.cadwmembership.service.gov.wales/operators/</a></p> <p>Travel trade information <a href="https://cadw.gov.wales/visit/places-to-visit/travel-trade">https://cadw.gov.wales/visit/places-to-visit/travel-trade</a></p> <p>T: 03000 257182 <a href="mailto:cadwcommercial@gov.wales">cadwcommercial@gov.wales</a></p> <p>Tickets released for TT before consumers.</p> <p>20% off the trade advertised rates until March 2022</p> <p>Invoicing following your visit</p> <p>Complimentary entry for your tour leader</p> <p>School visits – possibly later in the year. There are plenty of unstaffed sites that schools etc can visit. We are working on a 15 min heritage offer and new curriculum local approach that supports this. Considering promoting this until such time that we can offer</p>	<p>Group sizes able to accept will vary according to each site</p> <p>Some sites will be closed over lunch times for cleaning</p> <p>Pre-book groups and FITs – minimum 3 weeks prior to visit</p> <p>More detail will be available on: <a href="https://cadw.gov.wales/open-group-bookings">https://cadw.gov.wales/open-group-bookings</a></p>	<p>One way systems</p> <p>Hand sanitising stations</p> <p>Enhanced cleaning schedules</p> <p>Limited numbers in retail areas</p> <p>Interactive interpretation unavailable</p>

			consistent self-led offer at staffed sites.		
National Museum Wales	<p>Currently open</p> <ul style="list-style-type: none"> <li>• St Fagans National Museum of History, Cardiff</li> <li>• National Slate Museum, Llanberis</li> </ul> <p>From 19 May</p> <ul style="list-style-type: none"> <li>• National Waterfront Museum, Swansea</li> <li>• National Museum Cardiff</li> <li>• National Wool Museum, Carmarthenshire</li> <li>• Big Pit National Coal Museum, Blaenavon</li> <li>• National Roman Legion Museum, Caerleon</li> </ul> <p>Changed opening days</p>	<p>1 coach per day initially (likely to increase over time). Break up into separate household groups.</p> <p>No underground tours – starting soon</p>	<p>Site-specific bookings: –</p> <p>St Fagans National Museum of History - <a href="mailto:Learning.St.Fagans@museumwales.ac.uk">Learning.St.Fagans@museumwales.ac.uk</a></p> <p>National Museum Cardiff - <a href="mailto:Learning@museumwales.ac.uk">Learning@museumwales.ac.uk</a></p> <p>National Waterfront Museum - <a href="mailto:waterfront@museumwales.ac.uk">waterfront@museumwales.ac.uk</a></p> <p>National Slate Museum, Llanberis - <a href="mailto:slate@museumwales.ac.uk">slate@museumwales.ac.uk</a></p> <p>National Roman Legion Museum - <a href="mailto:romanlegion@museumwales.ac.uk">romanlegion@museumwales.ac.uk</a></p> <p>Big Pit National Coal Museum - <a href="mailto:bigpit@museumwales.ac.uk">bigpit@museumwales.ac.uk</a></p> <p>National Wool Museum, <a href="mailto:wool@museumwales.ac.uk">wool@museumwales.ac.uk</a></p> <p>Released before consumers. Blocked out numbers for coaches once known.</p> <p>School visits may resume after May half term. One school per day.</p>		<p>St Fagans – all historic houses and galleries closed. Grounds only. Shop and cafe open</p> <p>National Slate Museum – outdoor spaces open, but includes slate splitting demo, blacksmithing, and water wheel. 360 films of closed spaces (e.g. Fron Haul cottages) available</p>
National Trust	<p>Pay-for-entry access to outdoor offers, outdoor food &amp; beverage (F&amp;B) and retail at most sites.</p> <p>All NT coast and countryside car parks in Wales are also now open</p> <p>Indoor F&amp;B from 17 May</p> <p>Indoor sites phased opening from 17 May</p> <p>Some will reopen in a different manner.</p> <p>May not open but different engagement:</p>	<p>Space subject to capacity e.g. Bodnant could take many; Powis fewer. Subject to local decisions.</p> <p>Mostly separate out to household groups.</p>	<p>Main booking system for visitors goes live with tickets for the following Monday to Sunday each Friday.</p> <p>Coach/group bookings to be made direct with property team. Contact details for each via website.</p>		

	<p>Aberconwy House, Ty Mawr (considering)</p> <p>Plas Newydd – conservation works taking place, may not be able to offer visits to the house this summer but gardens open as normal.</p> <p>Chirk – an issue with the Collection, may need to delay opening show rooms, wider site open.</p> <p>Erddig – looking at what is availableThe house will probably be limited in terms of numbers, wider site open as normal.</p> <p>Bodnant Garden – Longer opening hours end May whilst the Laburnum Arch is in flower.</p>		<p>Coach space subject to local daily capacity and logistics.</p> <p>Groups separate out to household/traveller. Groups to avoid pinch points and clustering</p> <p><a href="http://www.nationaltrust.org.uk/days-out/wales">www.nationaltrust.org.uk/days-out/wales</a></p>		
<p>As at 20/04/21 Wales Coast Path and National Trails in Wales</p>	<p>The trails are fully open</p> <p>We are encouraging people to follow the Countryside code and are promoting the Addo messaging</p>	n/a	n/a	<p>We have developed a comprehensive toolkit for the travel trade to encourage them to use the National Trails and Wales Coast Path as part of their itineraries.</p> <p>We are launching the toolkit to a number of the main UK &amp; some international operators on the 27<sup>th</sup> of April. The toolkit will be available after that date and on our website, it provides a one stop shop to planning an itinerary on the trails. <a href="https://walescoastpath.gov.uk/?lang=en">https://walescoastpath.gov.uk/?lang=en</a></p>	<p>The trails are fully open and there is generally room to be 2 metres apart.</p>

**Other Attractions (see National attractions above)**

Company /region	Re-opening	Groups allowed/Number limits (approach)	Booking process	What operators can expect	What customers can expect
<p>Fonmon Castle Estate and Gardens</p>	<p>All outdoor areas are open from April.</p> <p>Paid entrance to historical gardens, Dinosaur Woods, Victorian Gardens, Medieval Market and Grange, woodland walks and 350 acres of regeneration.</p>	<p>Strict covid restrictions on capacity are in place.</p> <p>The venue has a limited number of daily spaces and all parties must book online before they arrive.</p>	<p>All bookings are track and traced so only website bookings will be accepted. <a href="http://www.fonmoncastle.com">www.fonmoncastle.com</a></p>		

		A coach trip would need to go onto the website and purchase the number of tickets they require in advance of the day to ensure that we have space.	01446710206 9am to 3pm <a href="mailto:Info@fonmoncastle.com">Info@fonmoncastle.com</a>		
Hensol Castle Distillery	Opens Saturday 4 <sup>th</sup> September	TBC	Enquire via email to <a href="mailto:marketing@hensolcastle.com">marketing@hensolcastle.com</a>  or <a href="http://www.hensolcastledistillery.com">www.hensolcastledistillery.com</a>		
Forage Farm Shop & Kitchen	Restaurant and Shop open full time from 23 <sup>rd</sup> April 2021	<ul style="list-style-type: none"> <li>• One coach per day</li> <li>• Monday – Thursday only</li> <li>• Pre booking essential</li> <li>• Drop off visitors outside the shop and coach to park behind farm office before coming back at an agreed time to pick up</li> </ul>	Pre booking essential.  Booking Contacts General Manager – Ben James: <a href="mailto:Ben@foragefarmshop.co.uk">Ben@foragefarmshop.co.uk</a> or 07584075051 Assistant General Manger/reservations line – Ellie Wilby 07535391872  Set menus with lunch or afternoon teas to be pre-ordered 48 hours in advance		A great shopping experience in the shop with lots of Welsh produce. Restaurant uses fresh, seasonal and locally sourced ingredients - much of the produce comes from Penllyn Estate itself (adjoining farm). Coffee, supplied by Welsh supplier, Coaltown Coffee, and many other soft and alcoholic beverages. Wide range of pastries and cakes.
Fourteen Locks canal centre.	Open from the 1 <sup>st</sup> April from Weds to Sunday. Closed Monday and Tuesday  Café takeaway only and through a serving hatch. Toilets also available Weds to Sunday.  Opening hours Weds – Sunday 10am – 4pm.  Car park open from 8am – 5pm every day.  Car park charges	Queue outside. Large groups can prebook teas / coffee / cakes with café before walking.  Waiting system for toilets if large group. 2 meter spacing. Foot pump hand sanitiser on entry.  Only 2 people allowed in gift shop. Museum closed until end of May.	Any queries : Tel: 01633 892167 Email <a href="mailto:fourteenlocks@mbact.org.uk">fourteenlocks@mbact.org.uk</a> Web: <a href="http://mbact.org.uk">mbact.org.uk</a>	Toilets, tea, coffee, and takeaway foods e.g sausage rolls, pasties, cakes, icecream. From Weds - Sun 10am – 4pm. Outdoor children trails bank holidays and summer holidays. Towpath and circular walks. Dog friendly. Museum and meeting room open from end of May.	Toilets, tea, coffee, and takeaway foods e.g sausage rolls, pasties, cakes, icecream. From Weds - Sun 10am – 4pm. Outdoor children trails bank holidays and summer holidays. Towpath and circular walks. Dog friendly. Museum and meeting room open from end of May.

	£1 – 4 hours, up to 5 - £3. Over 5 - £5  Meter accepts cash and card.			Friendly volunteers with canal and local history.	Friendly volunteers with canal and local history.
Newport Wetlands National Nature Reserve (RSPB & NRW)	All reserve trails open and main car park has resumed standard 9am-5pm opening hours. 2M height restrictor in use which can be opened by prior arrangement. Outdoor reception staff providing site information.  Indoor facilities including hide, toilets and visitor centre (shop/café 10am-4pm) are restricted per household mixing & social distancing rules, café is only offering take-away pending further review once indoor hospitality restrictions ease.  No admission charge, car park is charged per vehicle/day. Coach parking available except on peak days (drop off and pick up always available).	Self-guided group visits conforming to current household mixing & social distancing rules are feasible.  Larger groups unlikely to be compatible with restricted indoor facilities at this time.	No booking required for group sizes within current restrictions, organisers of larger groups and tour operators should contact the visitor centre direct on 01633 636363  <a href="https://www.rspb.org.uk/reserves-and-events/reserves-a-z/newport-wetlands/">https://www.rspb.org.uk/reserves-and-events/reserves-a-z/newport-wetlands/</a>  School visit programme postponed until Autumn 2021 at the earliest.		
Newport Museum and Art Gallery	Opening in-line with government guidance for indoor attractions (likely from 17 May)  Details on opening times and service restrictions due to Covid 19 will be announced on our social media platforms and website as soon as possible <a href="https://www.newport.gov.uk/heritage/en/Museum-Art-Gallery/Visiting.aspx">https://www.newport.gov.uk/heritage/en/Museum-Art-Gallery/Visiting.aspx</a> @NewportMuseum  Social distancing measures	Limit on visitor numbers will apply. Any group enquiries should be made via email <a href="mailto:museum@newport.gov.uk">museum@newport.gov.uk</a>	The booking of timed slots will be essential and limits on visitor numbers will apply.  To book: <a href="https://www.newport.gov.uk/heritage/en/Museum-Art-Gallery/Visiting.aspx">https://www.newport.gov.uk/heritage/en/Museum-Art-Gallery/Visiting.aspx</a>  or contact the NCC Contact Centre on 01633 656656.		
Newport Medieval Ship	Pre-booked group visits only in June and July via email <a href="mailto:chair@newportship.org">chair@newportship.org</a>  Public opening start of school holidays, end May.  Details on opening times will be announced on social media channels and	Limit on group size – restricted to 6/7 people per group  Group visits must be booked in advance via <a href="mailto:chair@newportship.org">chair@newportship.org</a>	Group visits made in advance via email <a href="mailto:chair@newportship.org">chair@newportship.org</a>  When open to the public visitors should make enquiries via the website <a href="http://www.newportship.org">www.newportship.org</a> but		

	through the website <a href="https://www.newportship.org/">https://www.newportship.org/</a>	Online talks are available prior to the visit	drop in visits may be accommodated depending on numbers on site		
Newport Transporter Bridge	Site will remain closed until Spring 2023 for the restoration work and construction of the new visitor centre	Online talks are available for groups contact <a href="mailto:emma.newrick@newport.gov.uk">emma.newrick@newport.gov.uk</a> for more information and to make a booking		Group Bookings for 2023 will be taken from Autumn 2022 onwards	The public can keep up to date with developments on site through a behind the scenes programme of short videos available through social media (@NpTBridge Twitter and Facebook / Nptbridge1906 instagram) or subscribe to the YouTube channel <a href="https://www.youtube.com/channel/UC3ooPeLwdT9h0yHS6PnFhOA">https://www.youtube.com/channel/UC3ooPeLwdT9h0yHS6PnFhOA</a>
National Botanic Garden of Wales	Open now for paid-for entry – and open seven days a week from 10am-6pm. All outdoor areas open. Indoor sites set to open last week in May. Two snack kiosks open (for hot drinks and some snacks). The main (and recently refurbished) Caffi Botanica open (for takeaways only) from April 26 <sup>th</sup>  Menus available on request.  Bird of Prey Centre open (from April 26). Three flying displays per day at 11.30am, 2.30pm and 3.30pm..	Happy to welcome groups. There is an 18-bay coach park.	Payment on booking preferred to limit transaction interaction on arrival. More details via <a href="mailto:gatehouse@gardenofwales.org.uk">gatehouse@gardenofwales.org.uk</a> and/or 01558 667149  The 'group' rate applies for groups of 10 or more and is £11.25 per person.  Coach drivers and tour organisers/leaders admitted to the Botanic Garden free of charge and a driver's meal voucher (worth £9.95), is available and redeemable at the main cafe, Caffi Botanica.	With 568 acres, we have plenty of room – and a brand new attraction: a 200-acre restored landscape area, with new dams, bridges, lakes, cascades and a waterfall to explore.  The Great Glasshouse (and the Tropical House) is expected to be open from the last week of May [tbc]	
Aberglasney Gardens	Opened paid-for entry outdoors already at most sites. Indoor sites later. Food take-away only until 17 May - tbc.	We can take up to 5 groups/coaches in a day with the correct timing and spacing, no group tours all bookings provisional	Booking through website <a href="https://aberglasney.org/">https://aberglasney.org/</a> and telephone with specific advice		
Carreg Cennen Castle	The cave and lords chamber viewing platform is currently closed due to		<a href="http://www.carregcennencastle.com/">http://www.carregcennencastle.com/</a>		

	restricted space which doesn't allow for social distancing.				
Hafod Eryri	Closed for the whole of 2021. <a href="https://snowdon.live/">https://snowdon.live/</a>				
Scolton Manor Park	Open, but the House and Museum remain closed		Advised to phone to check availability 01437 731328.	Parking as normal.	
Oakwood	Currently open Friday/Saturday/Sunday. Opening times from the 28 <sup>th</sup> May will be announced on the 14 <sup>th</sup> May.	Pre booking advisable and queues to be expected currently. The announcement on the 14 <sup>th</sup> May should clarify any booking procedures.	Online, via website when available. <a href="https://www.oakwoodthemepark.co.uk/">https://www.oakwoodthemepark.co.uk/</a>	Pre booking required. Limited spaces available	Possible queuing at site.
Bluestone	Open for self-contained accommodation with outside dining opening in line with WG Covid guidelines.	Pre booking only	Online via website. <a href="https://www.bluestonewales.com/">https://www.bluestonewales.com/</a>	Pre booking required Limited spaces available	
Heatherton	Limited activities. Further updates throughout May.	Pre booking advisable. No current allocation for groups.	Online via their website. <a href="https://www.heatherton.co.uk/">https://www.heatherton.co.uk/</a>	Pre booking required Limited spaces available	
Manor Wildlife Park	Limited opening from 26 <sup>th</sup> April.	Need to check social media to ascertain what is happening at the park. No current group booking availability.	Via their website. <a href="https://www.manorwildlifepark.co.uk/">https://www.manorwildlifepark.co.uk/</a>	Pre booking required Limited spaces available	
Folly Farm	Limited opening from the 26 <sup>th</sup> April. Pre booking via Eventbrite essential.	No current group bookings. Need to continue to monitor their website/social media.	Booking via Eventbrite. <a href="https://www.folly-farm.co.uk/buy-tickets/">https://www.folly-farm.co.uk/buy-tickets/</a>	Pre booking required Limited spaces available	Possible queuing on site
St David's Cathedral	St David's Cathedral is currently open 10am – 5.30pm, Monday to Friday for prayer and private reflection ( <a href="https://www.stdavidscathedral.org.uk/">https://www.stdavidscathedral.org.uk/</a> )		No booking required.	No coach drop-off/parking on Cross Square. Coaches must use the Coach Bays in Oriel y Parc.	
Carew Castle	All outdoor areas of the Castle and its ground are open, including the Walled Garden and play area. Outdoor talks will be held throughout the day, covering different aspects of the Castle's history. <b>Pre-booking essential.</b>  Nest Tearoom serving hot and cold drinks and cakes with plenty of outdoor and undercover seating. Castle shop open – face coverings mandatory, card payments only. Millpond causeway currently closed for essential maintenance. <b>Indoor areas</b> of the Castle and Tidal Mill will be open from 17 <sup>th</sup> May.	We would try to book coaches early or late in the day to avoid peak times.	Bookings made using Events Calendar at <a href="http://www.carewcastle.com">www.carewcastle.com</a> .		A one-way system in place throughout the Castle and Mill. All expected safety precautions in place. Gift Shops open with limited numbers, plenty of outdoor seating at the Tearoom.  A number of low level and self-led events running from 1 <sup>st</sup> May onwards. Some larger events scheduled for July/August with restrictions on numbers attending.

Castell Henllys Iron Age Village	All outdoor areas open, including woodland and Barefoot Trail. <b>Pre-booking essential as numbers allowed on site are limited.</b> Self-led Warrior Quest available at extra cost. Gift shop open – face coverings mandatory, card payments only. Café open with plenty of outdoor seating and some undercover seating. Indoor areas to open on 17 May.	We only allow 36 people on site per 3 hour session. Tour groups and School groups are allowed to visit. However, they must phone the site to book. We also offer a digital/virtual session for school groups – phone site first. 01239 891319	Bookings made using Events Calendar at <a href="http://www.castellhenllys.com">www.castellhenllys.com</a> .  General visitors can book their three hour time slot (10am-1pm or 2pm-3pm) online. Their session will include outdoor talks, craft activities and demonstrations.	Upon booking with us over the phone, the needs of the group/school will be discussed and a bespoke experience suited to the needs of the group will be made. If your group is 36 people or more then you will have exclusive use of the site for the three hour duration. If your group is less than 36 then a member of our team will be allocated to look after your group for the duration of your visit.	Customers will enjoy an immersive experience of the Iron Age delivered by our passionate, enthusiastic and engaging team members.
Oriel y Parc Visitor Centre and Gallery	Visitor Centre, Shop and Pilgrims Café open. Opening hours 10am-3pm daily (café open 9.30am-3.30pm). Card Payments Only. Due to Welsh Government Coronavirus restrictions Amgueddfa Cymru-National Museum Wales Gallery remains closed until indoor attractions can open.	Not taking group visits or education groups while the gallery is closed.  However, coach parking is available.	No pre-booking necessary.		
Penderyn Distillery	Taking tour bookings from 17 May but not groups currently. Distillery shop is open 7 days a week from 9-5 <a href="https://penderyn.wales/">https://penderyn.wales/</a>	Not taking group bookings at current as can only take 8 people per tour. No confirmed date as to when we can offer these once again.	For any queries or updates: <a href="mailto:lauren@penderyn.wales">lauren@penderyn.wales</a>	We have one coach bay.	Limited capacity on tours (8 per tour). Facemasks to be worn throughout the tour. Households are to go around the tour adhering to social distancing, there are coloured spots on the floor to help with distancing. There are sanitising stations throughout, table service. 6 visitors in the shop at one time.
NEW – Penderyn Distillery Llandudno site	Opens 17 May. The shop will be open 7 days a week 9-5 with tours officially commencing from the start of June	Not taking group bookings at current as can only take 8 people per tour. No confirmed date as to when we can offer these once again.	Bookings will begin online from June but visitors are able to walk into the shop and enquire.	All rules and regulations will be in line with guidance and necessary procedures will be communicated clearly	All rules and regs will be in line with guidance and necessary procedures will be communicated clearly
WWT Llanelli	Reopening 26 April.  Coffee shop open for takeaways only.	Groups of people allowed to visit as per current coronavirus regulations – every member of the group must pre-book their	Book on-line: <a href="https://www.wwt.org.uk/wetland-">https://www.wwt.org.uk/wetland-</a>	Free parking for coaches.	Take away goods and hot drinks available from the café. Well-spaced



	<p>Gift shop open with limited numbers allowed at once.</p> <p>Toilets and baby changing facilities open.</p> <p>Day tickets available to pre-book here: <a href="https://www.wwt.org.uk/wetland-centres/llanelli/book-your-visit/">https://www.wwt.org.uk/wetland-centres/llanelli/book-your-visit/</a></p> <p>Please check our website and social media (@wwtllanelli) for updates.</p> <p>Call on 01554 741087 if any questions.</p>	<p>ticket for track and trace purposes.</p> <p>No discount currently available as large groups (10+ would normally receive 15% discount) not permitted.</p>	<p><a href="https://www.wwt.org.uk/wetland-centres/llanelli/book-your-visit/">centres/llanelli/book-your-visit/</a></p> <p>We estimate that school visits will be on hold until the new academic year.</p>		<p>picnic areas available outside.</p> <p>Gift shop open to browse our selection of wildlife books, homewares, bird feeds, toys and more.</p> <p>Accessible paths across the site. One way system in place with many hand sanitiser stations. All centre toilets open with a managed queue system in place.</p>
Portmeirion	<p>Portmeirion reopened its doors to Self-catering in line with the regulations in March. Day visitors reopened on the 12th April with our shops and take away cafes. We now have outdoor dining (weather permitting) in The Hotel Portmeirion, Castell Deudraeth and Cafi Glas. The Hotel Portmeirion and castell Deudraeth restaurant and accommodation will reopen in line with the government ruling of the 17th May when confirmed.</p> <p>More details: <a href="https://portmeirion.wales/visit/tours-and-coaches">https://portmeirion.wales/visit/tours-and-coaches</a></p>	<p>Accepting group bookings now and groups will be allowed to visit from Mid may onwards. Groups must be pre-booked with full details.</p>	<p>Please book via email to <a href="mailto:visit@portmeirion.wales">visit@portmeirion.wales</a> With the following details; Name of group PAX - Concessions, Adults, Children Date of visit &amp; ETA Full address, contact details. Contact Ellie Jones for form. <a href="mailto:ellie.jones@portmeirion.wales">ellie.jones@portmeirion.wales</a> Direct line: 01766 772 406</p>	<p>Helpful and friendly staff who are willing to help with any requests. Free parking for coaches. Free entry for coach driver and tour guide. Free refreshment voucher for driver. Free cancellation Group rates</p>	<p>Helpful and friendly staff who are willing to help with any requests. Social distancing measures. Extra outdoor seating. 120 acres of ground to explore with several shops and dining establishments on site.</p>
The Royal Mint Experience	<p>Opening Saturday 29<sup>th</sup> May and will be open until 6<sup>th</sup> June. From that point, we will open every Friday – Sunday. For group visits, we will open on a Thursday specifically to accommodate groups. Due to the restrictions in place, we won't be able to accommodate groups and individual visitors on the same day as it would push our capacity to the limits, so unless a group booking is made with plenty of notice, we won't be able to accept groups on days other than Thursdays.</p>	<p>Tours are limited to 7 individuals, or up to 15 people if allowing for 'bubbles'. We can accept a group of up to 50 people in one visit, although we would need clarification from the GTO that everyone is visiting in accordance with Welsh Government Guidelines.</p>	<p>Group bookings can be made by calling 0333 241 2223 or emailing <a href="mailto:groups@royalmint.com">groups@royalmint.com</a> We would prefer email as a first point of contact</p>		

## Heritage Railways

Company /region	Re-opening	Groups allowed/Number limits (approach)	Booking process	What operators can expect	What customers can expect
Welshpool & Llanfair Railway	<p>Return trips from Llanfair Caereinion to the intermediate station of Castle Caereinion will start from May 1, operating on Tuesdays, Wednesdays, Saturdays and Sundays, plus every day during the spring half-term holiday between May 31 and June 6 (1 hour long trip).</p> <p>Trains over the full eight-mile line to Welshpool will start running from May 4, the two-hour return trips operating on Tuesdays, Wednesdays, Saturdays and Sundays. Due to current Covid restrictions, all journeys will continue to start from Llanfair Caereinion and visitors will not be able to join the train at Welshpool.</p> <p>Trains from May 4 will also feature a new breakfast service, departing from Llanfair at 10am or 10.30am, with the ticket price including a breakfast roll and hot drink. Tickets for this service will be limited and must be pre-booked.</p>	<p>Train capacity greatly reduced due to social distancing requirements.</p> <p>Limit of one booked group per day.</p> <p>Bookings likely not to be possible during school and summer holiday periods, and some weekends.</p> <p>More groups may be accommodated if social distancing guidance is relaxed later in the year.</p>	<p>Intending visitors are being asked to pre-book their tickets through the W&amp;LLR's new online booking service, <a href="http://www.wllr.org.uk">www.wllr.org.uk</a>, while measures including the wearing of face coverings and social distancing will remain in place.</p> <p>Group booking enquiries to be addressed to <a href="mailto:info@wllr.org.uk">info@wllr.org.uk</a></p>	<p>Groups will be required to book the full train. This comprises 12 individual socially distanced bubbles, maximum of 6 persons per bubble.</p> <p>All services comprise a round trip from Llanfair Caereinion, SY21 0SF. Boarding and alighting possible only at this station.</p> <p>Groups can book standard class travel products only.</p> <p>Journeys last one hour.</p>	<p>The line's early-season timetable features a variety of one and two-hour return journeys, with new-for-2021 innovations including travelling first class, alongside returning favourites from previous seasons, such as the popular fish-and-chip specials.</p> <p>Visitors will also now be able to travel in enhanced luxury – the Llanfair line's former Sierra Leone Railway first-class carriage, with its white leather armchairs, will be rostered on every passenger service. Tickets for this carriage, which are subject to a supplement, include a free copy of the W&amp;LLR's newly-released Traveller's Guide, a glass-bottle soft drink and snacks.</p>
Talylyn Railway	Café and Shop open from 26 <sup>th</sup> April 2021. Trains running daily as from 1 <sup>st</sup> May 2021. Pay & Display car park owned by Gwynedd Council	Parking for coaches. Groups welcome but prior booking required as ticket sales are for compartments not individual tickets.	Online from our website <a href="http://www.talylyn.co.uk">www.talylyn.co.uk</a> or telephone 01654 710472	Loos open, complimentary drink and sandwich for the driver. Parking at Wharf and Abergynolwyn.	A great day out, travel with confidence due to social distancing and extra sanitising.
Snowdon Mountain Railway	<p>Opens 14 May</p> <p>Only travelling to Clogwyn ¾ up Snowdon this year and the summit building will remain closed.</p>	Group bookings of up to 50 on the diesel service and 34 on the steam service.	Group bookings can be made by calling 01286 870 223 or emailing <a href="mailto:bookings@snowdonrailway.co.uk">bookings@snowdonrailway.co.uk</a>	All the same safety measures will remain in place with additional sanitising stations.	

## Regional Coach Facilities & Access

Company /region	Re-opening	Groups allowed/Number limits (approach)	Booking process	What operators can expect	What customers can expect
Mostyn Broadway Coach Park (Conwy CC)	Open operating pay and display parking for coaches visiting the area – currently facilitating short/long-stay	Maximum of 39 coaches	No booking system – payment on arrival (various payment methods in place to include pay by phone, credit/debit card, physical cash or scratchcard in advance)	Parking and drop off/collection area – Tour Operators responsible for passenger arrangements	
Morfa Bach Coach Parking (Conwy CC)	Open operating pay and display parking for coaches visiting the area – short/long-stay	Maximum of 5 coaches	No booking system – payment on arrival (various payment methods in place to include pay by phone, credit/debit card, physical cash or scratchcard in advance)	Parking area	
Parc Padarn – Coach Car Parking (Gwynedd Council)	Open		No need to book. No fee if bringing customers to the park and not use as a parking area after dropping them off somewhere else.  Carwyn Williams, Leisure Resources Manager <a href="mailto:CarwynWilliams@gwynedd.llyw.cymru">CarwynWilliams@gwynedd.llyw.cymru</a>	Toilets are open. <a href="https://www.gwynedd.llyw.cymru/en/Residents/Leisure-parks-and-events/Parks-and-green-spaces/Padarn-Country-Park.aspx">https://www.gwynedd.llyw.cymru/en/Residents/Leisure-parks-and-events/Parks-and-green-spaces/Padarn-Country-Park.aspx</a>	Toilets are open.
Gwynedd Council Public Toilets	Open <a href="https://www.gwynedd.llyw.cymru/en/Residents/Leisure-parks-and-events/Toilets/Toilets.aspx">https://www.gwynedd.llyw.cymru/en/Residents/Leisure-parks-and-events/Toilets/Toilets.aspx</a>				
Gwynedd Council Car Parks	Open <a href="https://www.gwynedd.llyw.cymru/en/Residents/Parking-roads-and-travel/Parking-and-permits/Car-parks.aspx">https://www.gwynedd.llyw.cymru/en/Residents/Parking-roads-and-travel/Parking-and-permits/Car-parks.aspx</a>  You can now pay to park at all Gwynedd car parks using the PayByPhone Ap on your phone.				
Roads update (Gwynedd Council)	Because of the A487: Caernarfon to Bontnewydd bypass diversion could be in place from along the route from Bontnewydd to Y Felinheli Bypass.  <a href="https://gov.wales/a487-caernarfon-bontnewydd-bypass-overview">https://gov.wales/a487-caernarfon-bontnewydd-bypass-overview</a>				

Snowdonia National Park	Contact is Helen Pye - Head of Engagement, <a href="mailto:Helen.pye@eryri.llyw.cymru">Helen.pye@eryri.llyw.cymru</a>				
Snowdonia National Park Car Parks	<a href="https://www.snowdonia.gov.wales/visiting/plan,-discover,-protect/parking-for-yr-wyddfa-snowdon-and-more">https://www.snowdonia.gov.wales/visiting/plan,-discover,-protect/parking-for-yr-wyddfa-snowdon-and-more</a>				
Snowdonia National Park Pen y Pass Car Park	They are piloting a pre-booking system at Pen y Pass car park. The booking system will be in place from April 8th – November 8th 2021.  <a href="https://www.snowdonia.gov.wales/visiting/plan,-discover,-protect/faqs">https://www.snowdonia.gov.wales/visiting/plan,-discover,-protect/faqs</a>				
Coastal Resorts in Pembrokeshire	Tenby and Saundersfoot	Towns are open based on WG guidelines. During the run up to level 3, significant footfall was experienced in the town and beaches.	No booking required.	Parking as normal.	Limited capacity on coaches, facemasks to be worn throughout the journey. Only households can sit together. Possible queuing on site. External drinking and dining from the 26 <sup>th</sup> April will still limit choices available.

**All subject to Wales Coronavirus Regulations and guidance, and subject to change.**

**NOTE: this list is not comprehensive and please check direct with venues at all times.**

**Information is current as at 10 May. Wales is due to move to Alert Level 2 from 17 May where indoor attractions and indoor hospitality as well as all remaining accommodation should be allowed to open (so expect position to change). Please contact us or venues direct for any further updates – [traveltradewales@gov.wales](mailto:traveltradewales@gov.wales)**